**End User Testing Questionnaire**

**Questionnaire & Responses**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No. | Question | Answer Options | Number of votes | Responses (Optional) |
| 1. | Overall, what is  your reaction to the  software? | Excellent | 0 | |
| Very Good | 1 | |
| Good | 2 | |
| Fair | 1 | |
| Poor | 1 | |
| Other (Please specify) | 0 | |
| 2. | Overall, What is the  difficultly of this application? | Very Easy | 0 |  The app is easy to use with well labelled options and areas.   The app could be made easier through automated logging of spends such as a bar code scanner. |
| Easy | 4 |
| Neither Easy nor Difficult | 1 |
| Difficult | 0 |
| Very Difficult | 0 |
| 3. | Overall, how  appealing is the application? | Extremely Appealing |  | |
| Very Appealing | 1 | |
| Somewhat Appealing | 3 | |
| Not so appealing | 1 | |
|  |  | Not at all appealing | 0 | |
| 4. | Is the organisation  of information /  navigational  structure: | Very clear | 0 | |
| Clear | 5 | |
| Confusing | 0 | |
| Very confusing | 0 | |
| 5. | Are the error/feedback messages: | Very helpful | 0 | |
| Helpful | 4 | |
| Neither helpful nor unhelpful | 1 | |
| Unhelpful | 0 | |
| Very unhelpful | 0 | |
| 6. | How likely are you  to use this software if it became available? | Likely | 2 |  Think the concept is great and would use daily   I currently use an app which links directly to my bank account which I prefer. |
| Unlikely | 2 |
| N/A | 1 |
| 7. | What level of  quality is the application? | High quality | 1 |  The application is  aesthetically pleasing and the layout is clear.   The application looks finished to a good standard.   The application looks finished to a good standard” and “The application would have been considered high if further advancements such as bank synchronisation and a bar code scanner was implemented as it would affect me more positively``` |
| Fair quality | 2 |
| Poor quality | 1 |
| N/A | 1 |
| 8. | Is the level of  functionality: | Excellent | 1 | |
| Very good | 3 | |
| Good | 1 | |
| Fair | 0 | |
| Poor |  | |
| 9. | Please state any  positives, negatives and suggested improvements for the application. | Having used ‘Money Manager’ for a week, it is clearly evident the amount of time that has gone into the design. The app is concise, providing me just with enough of an overview needed. The colours used are consistent throughout, making me as a user feel more comfortable with getting around the app more quickly. The app is laid out carefully, with the use of colours directing attention to key features. The use of error messages help communicate what is happening, which is something personally I found very useful. Overall, it is a great application that can be beneficial to users that would like to budget. Just a few things I noticed whilst navigating around: - The ‘save’ and ‘save & add’ button can be quite confusing, as ‘save’ button is conventionally on the right. Also the wording of ‘add’ could me  misleading as it could mean save this budget and it to the overall  current spend. The screen keyboard covers the buttons at the bottom which was confusing at first when trying to understand where the | | |
|  |  | buttons were. - A few spelling and grammar mistakes in the app that require re-wording. Great app, thoroughly enjoyed using it! | | |
| Positives: easy to use, aesthetically pleasing, great idea, if available I  would definitely download the app and use it daily, clear text and  buttons. Negatives/ improvements; slightly confused on functionalities offered at first at what each section meant - for future enhancement a quick tutorial when opening the app for the first time may be beneficial. | | |
| Improvements would be to tie into my bank accounts for real time automatic information. I would also like to see the feature of scanning receipts added, this would allow for easy input of spends. | | |